

# SERVICE BASED TARIFF (SBT)

Dear Esteemed Customer,

IBEDC has commenced the implementation of the Service Based Tariff (SBT). The SBT with service at its core is beneficial to you our esteemed customer, as tariff is based on availability of supply to your area.

**Find below the new tariff classes and service bands:**

## TARIFF CLASS (OLD VS NEW)

S/N	1	2	3	4	5	6	7	8	9	10	11	12	13	14
Old	R 1	R 2	C 1	D 1	A 1	R 3	C 2	D 2	A 2	S 1	R 4	C 3	D 3	A 3
New	Lifeline	NMD				MD1				MD2				

	NEW TARIFF CLASS	(TARIFF RATE) FEB - DEC 2022 (N)
	Lifeline (R1)	4.00
<b>Service Band A</b>  (Min. of 20hrs/day)	A - NMD	64.38
	A - MD 1	63.27
	A - MD 2	61.68
<b>Service Band B</b>  (Min. of 16hrs/day)	B - NMD	60.88
	B - MD 1	59.47
	B - MD 2	58.11
<b>Service Band C</b>  (Min. of 12hrs/day)	C - NMD	55.16
	C - MD 1	53.81
	C - MD 2	52.64

	NEW TARIFF CLASS	(TARIFF RATE) FEB - DEC 2022 (N)
	Lifeline (R1)	4.00
<b>Service Band D</b>  (Min. of 8hrs/day)	D - NMD	31.73
	D - MD 1	49.01
	D - MD 2	49.03
<b>Service Band E</b>  (Min. of 4hrs/day)	E - NMD	31.56
	E - MD 1	49.01
	E - MD 2	49.03

- As supply improves, a customer will move to a higher Service Band and commensurate tariff rate with their hours of supply.

We therefore, appeal for the understanding and cooperation of our esteemed customers as we implement the Service Based Tariff (SBT) through prompt payment of electricity bills and vending.

We remain committed to serve you better.

For more information visit [www.ibedc.com](http://www.ibedc.com)

Call: 0700 123 9999

Email: [customercare@ibedc.com](mailto:customercare@ibedc.com)